



3 KEY REQUIREMENTS

Technical Requirements



Examination Computer

Device & OS:

- Desktop or laptop computer with Windows 8.1 or newer
- No Macintosh, MacOS, tablet, virtual machines, or VPNs
- Installed ProProctor App and Google Chrome browser
- Plug the device directly into a power outlet

Internet:

Stable connection
(0.5 Mbps+ for upload, 5.0 Mbps+ for download)

Screen Resolution:

Minimum 1024 x 768

Accessories:

Wired or integrated microphone, speaker, and webcam
(external webcam recommended; audio and video enabled)

Second Device for Monitoring

- Smartphone with front-facing camera, iOS 12+ or Android 9+
- Plug the device directly into a power outlet or an external battery
- Ensure the device is on a tripod or stable surface
- Stable Internet connection

BEFORE enrolment

- Computer must pass the [System Check](#)
- Smartphone must pass the [Compatibility Check](#)

AFTER enrolment

- Computer must support the [installation and operation](#) of the ProProctor App

Venue Setup Requirements



Room

- Indoors (walled), well-lit, and free from noise and interruptions
- No distractions, including clearing posters, and covering all glass doors, windows, TVs, other monitors, and bookshelves

Desk

- Completely clear, no unauthorised items allowed
- Accommodate an examination computer and a smartphone (monitoring) positioned about two arm lengths away, ensuring the second camera captures the computer, your upper body and both hands, and the room entrance.

Check-in Requirements



Inspection

Identity Verification:

Present an acceptable, valid and original identification document

Venue Scan:

360° scan of your room, desk, chair, walls, bookshelves, and surroundings

Personal Scan:

Checking your sleeves, pockets, glasses, and behind your ears. All accessories like jewellery items, hats and smartwatches must be removed

Consent Required

For facial recognition, video and audio recording during the examination

IMPORTANT NOTES



During the examination

- You must be alone in the room, no other people and pets permitted
- You must have the technical skills to independently handle IT issues and master the devices and applications



If you are unable to fulfil the requirements, please explore on-site examination options